Residential Visitor Management

TEKWave Solutions

System Overview

- Single, multi-post per site, multi-site system

- Cloud Based with EDGE+

- PC or tablet at customer site to access data

- Duplicates made of every record on a separate server

- Web Based Portal
  - Allows for remote administrators to connect to add/modify/delete information and to run reports
  - Officer connects via internet on PC or mobile device
  - Global access with no limit on data storage
  - Activation of new site requires no local software download

Administrators: Multiple User Functions

Administrators have access to manage all facets of the program, including:

- Adding, removing, and modifying users
- Run reports and export them to Excel, PDF, Word, CSV
- Manage alternate destinations and offices/suites, visitor types, statuses, etc.
- Manage Watch List and automatic denial

Host List   + ×

| Host Name/Adc ▾ | [   ] | ☐ Non-Resident? | ⟳ |

Name	Address	Lot Number	Type	Status	Email	Voicemail PIN	Phone(s)	Vehicle(s)
Adams,Alan	2242 Walton				tommyzarna@icloud.com		1 phone(s).	1 vehicle(s).
Adams,Steve	6 Scott				sadams6s@statcounter.com		1 phone(s).	0 vehicle(s).
Adams,Kimberly	292 Sloan				kadams74@newyorker.com		1 phone(s).	0 vehicle(s).
Adams,Jimmy	56 Weeping Birch				jadamsaz@miltbeian.gov.cn		1 phone(s).	0 vehicle(s).
Adams,Daniel	73115 Hoepker				dadamsqd@netvibes.com		1 phone(s).	0 vehicle(s).
Alexander,John	84474 Brentwood				jalexander8x@diigo.com		1 phone(s).	0 vehicle(s).
Alexander,Daniel	52 Jackson				dalexanderl4@yelp.com		1 phone(s).	0 vehicle(s).
Allen,Cynthia	52 Hintze				callen2t@hao123.com		1 phone(s).	0 vehicle(s).
Allen,Carolyn	4669 Carpenter				callen65@sohu.com		1 phone(s).	0 vehicle(s).
Allen,Daniel	5 Anderson				dallengx@amazon.com		1 phone(s).	0 vehicle(s).

Items per page: 25 ▾   [F] = Family Member   ⏮ ◀◀ Page: 1 ▾ / 41 ▶▶ ⏭

Officer Interface: Tablet or PC

- Officers may use a Tablet or a PC with a keyboard and mouse
- Large buttons and text create a user-friendly interface
- Quick search options for last name, first name, address, PIN, etc.
- Print a Visitor Manifest of pending visitors for quick batch processing

Post	Visitor Name	Schedule Date	Arrival Date	Departure Date	Type	Status	
Main Gate	GORDON, WILLIAM	01/31/2017 16:22	01/31/2017 16:28	01/31/2017 16:47	Deliveries	Depart	Actions
Main Gate	JONES, KELLY	01/31/2017 16:21	01/31/2017 16:23		Contractor	Admit	Actions
Main Gate	NELSON, WILLIAM	01/31/2017 16:18	01/31/2017 16:20	01/31/2017 16:41	Contractor	Depart	Actions
Truck Gate	JOHNSON, ROBERT	01/31/2017 16:00	01/31/2017 16:04		Delivery	Departed	Actions
Main Gate	ALLEN, JEFFREY	01/31/2017 15:41	01/31/2017 16:01		Contractor	Admit	Actions
Main Gate	michael, Ceil brandy	01/31/2017 15:39	01/31/2017 15:45	01/31/2017 16:09	Interview	Depart	Actions
Main Gate	JOHNSON, PRISCILLA	01/31/2017 15:35	01/31/2017 15:41	01/31/2017 16:59	Nucor Visitor	Depart	Actions
Main Gate	ROBERTS, JOHN	01/31/2017 15:18	01/31/2017 15:21	01/31/2017 16:09	Deliveries	Depart	Actions
Main Gate	LANGLEY, GERALD	01/31/2017 15:11	01/31/2017 15:14	01/31/2017 16:09	Contractor	Depart	Actions
Truck Gate	ROBERTS, JASON	01/31/2017 15:09	01/31/2017 15:12	01/31/2017 15:19	Delivery	Departed	Actions
Main Gate	ENGLAND, JOHN	01/31/2017 15:06	01/31/2017 15:10	01/31/2017 15:26	Deliveries	Depart	Actions
Truck Gate	CARVER, CLIFFORD	01/31/2017 15:05	01/31/2017 15:09	01/31/2017 15:19	Delivery	Departed	Actions
Truck Gate	ROBINSON, GERALD	01/31/2017 14:54	01/31/2017 14:55	01/31/2017 15:18	Delivery	Departed	Actions
Truck Gate	CHALLANS, BRADLEY	01/31/2017 14:43	01/31/2017 14:44	01/31/2017 15:18	Delivery	Departed	Actions
Main Gate	Moran, Aureliano	01/31/2017 14:43	01/31/2017 14:53	01/31/2017 16:38	Contractor	Depart	Actions

Visitor Pre-Registration

Pre Register Visitors

- Web Scheduling
- Voicemail Scheduling – Integrated Voicemail for Officers
- Deny Visitors

Manage Permanent Guest List

- Add, edit, or delete visitors on your permanent list
- Block a guest
- Temporary allow no guests

Visitor QR codes can be sent from Resident

Resident: Multiple User Functions

Residents have access to manage profile and temporary information, including:

- Vehicles and Tenants
- Vacation or Out of Town Schedule
- Medical Records
- Permanent Guest List
- Restricted Guests

Allison Wilson 1234 Lyons   + ×

| Profile | Active Visitors | Vehicle(s) | Out of Town | Family | Pets | Tenant Information | Access Credentials |

⊘ CURRENTLY OUT OF TOWN

⊘ Please do not call after 10p ET as I will be unable to answer the phone.
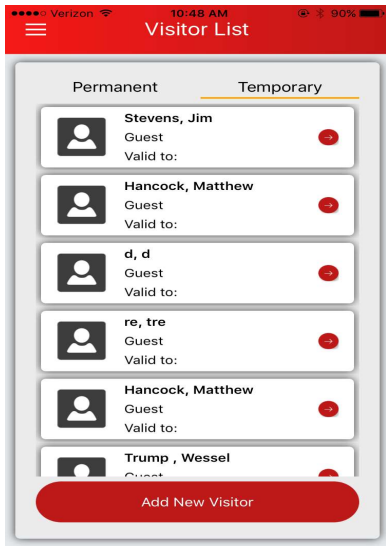
+ Create Visitor

Type: Active

[PRIMARY PROPERTY]
1234 [Lot: 8009] Lyons
Pueblo, CO
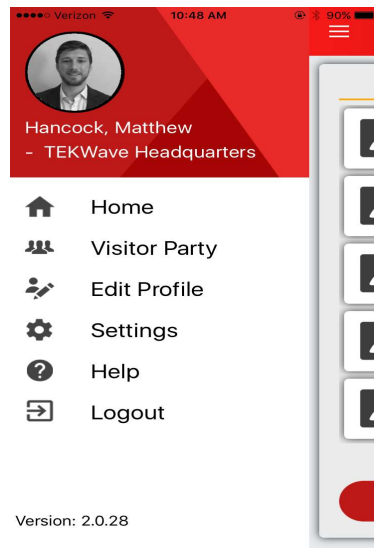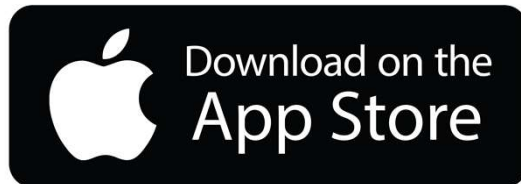10001

Offsite Address:

1875 East Glen Street
Atlanta, GA
30303

Resident Mobile App

Residents can download an application to their personal phones to:

- Manipulate Profile Information:
  - Vehicles and Tenants
  - Vacation or Out of Town Schedule
  - Medical Records
  - Permanent Guest List
  - Banned Guests
- Pre-register guests
- View community board and messages
- View if your guests are on-site
- View fines and citations

Visitor List

Permanent | Temporary

- Stevens, Jim — Guest — Valid to:
- Hancock, Matthew — Guest — Valid to:
- d, d — Guest — Valid to:
- re, tre — Guest — Valid to:
- Hancock, Matthew — Guest — Valid to:
- Trump , Wessel — Guest

Add New Visitor

ANDROID APP ON Google play

Download on the App Store

Hancock, Matthew
- TEKWave Headquarters

🏠 Home
👥 Visitor Party
✎ Edit Profile
⚙ Settings
❓ Help
⇥ Logout

Version: 2.0.28

Vehicle Pass & Visitor Badge Printing

- Passes & Badges printed on high speed thermal and thermal transfer printers
  - Will not fade!
- Prints in 4-5 seconds
- Passes Include:
  - Directions
  - Visitor Name
  - Host name
  - Expiration date
  - Optional bar code for egress tracking
- Badges Include:
  - Visitor Name & Photo (if scanning driver's licenses)
  - Host name
  - Expiration date
  - Optional bar code for egress tracking

Cameras- Video Services

- Event Based Monitoring

- Overview Cameras, Clubhouse Cameras, Guardhouse/Gate Cameras

- Recorded History

- Top cameras to increase safety

Officer Interface: License Plate Recognition

- Increased gatehouse efficiency, reduced vehicle backup

- Seamlessly integrates with the visitor management software

- System uses optical character recognition to capture the vehicle license plate

- Allows for compliance of all vehicles on-site

Telephone Entry System

- Fully automated touch screen device with vandal resistant and weather-proof casing

- Intuitive interface for visitors to communicate with residents, building management, a concierge, or even to off-site locations

- Designed to operate as a standalone unit, or as part of a complete integrated TEKWave solution

- VoIP and video capability, enables you to view live video from multiple sources and utilize two-way voice communication

- Interact with the TEKWave System Controller to allow control of devices such as gates, doors, and elevators

- Use for simple visitor self-service use or integrate with existing guard post or visitor center for easy and accurate access and security.
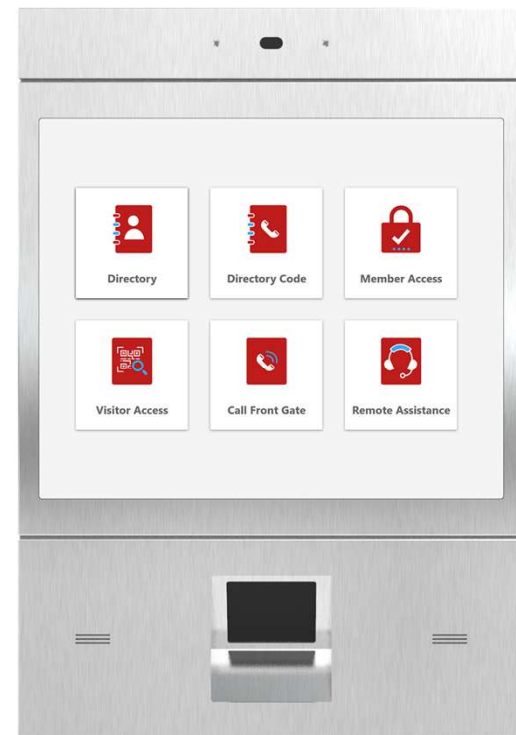
Watchlist (BOLO)

Watchlist (BOLO)

Filter

First Name	Last Name	DI Number	Date of birth	Description	≡
Patrick	Moore			PGA Tour golfer, please give VIP treatment	
Bob	Johnson			Please contact Tommy Zarna @ 770.601.4834 if Bob Johnson enters property.	

- Specific individuals can be denied access to certain employees, sites, or clients.
- Alerts are also created when any visitor is denied.
- Visitors on the Watch List are denied based on Name, DL number, Date of Birth, description, Aliases, and Pictures.
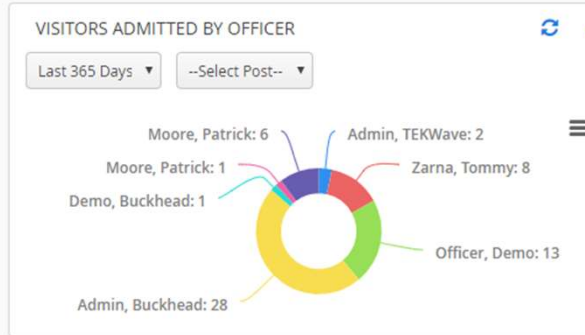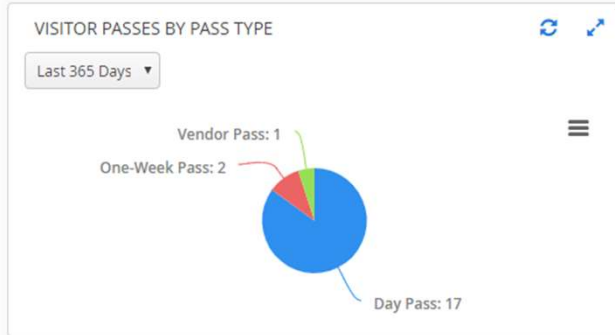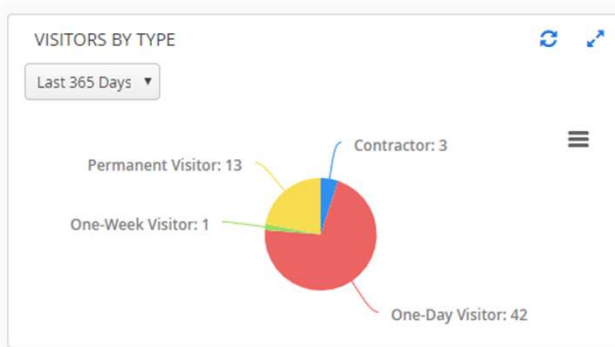
Real Time Reporting

Integrated Access Control

- Remotely monitor and open gates and doors from any web browser
- Automated software functions reduce visitor and resident admission times
- Combined with our cloud-based Visitor Management software guard can perform all functions from one centralized location
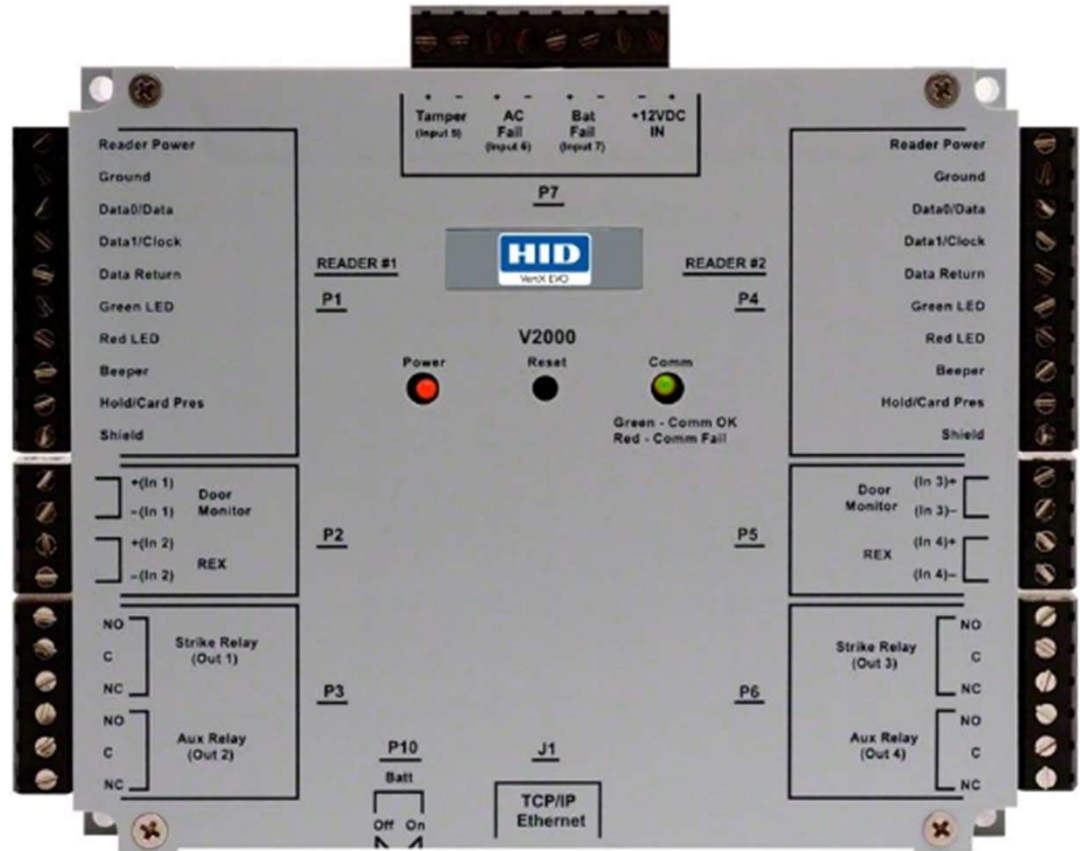
Unattended Access Control

- Stand-alone gate open/close functions for resident access
- Utilizing key cards or long range RFID readers, depending on the need of the community, to allow residents access to an unattended gate or a resident lane.
- Streamline resident gate access by accurately and efficiently processing requests and maintaining operational effectiveness of gated community security personnel.
- System gathers important data that will show the peak entry times, entrance frequency per guest, and current occupation of the community

Top integration panel:
- USB/Bluetooth/Wifi Printing
- USB/Bluetooth Barcode Scanning
- Access Control Barcode/RFID Mobile QR Code
- Drivers License Scanning
- Mobile/Hardware GPS Tracking Platform
- Web Cam Integration
- TES/Speaker/App SIP Communication
- Visitor Management Voicemail

Manned User Interfaces
- Web Portal
- Mobile/Tablet Applications
- Windows Desktop Application
- Monitoring Center Application

Monitoring Center Software
- Remote VMS
- General Alarm Processing
- Video Analytics Processing
- Remote Access Control

Integrations
- Central Station Software
- Access Control
- Video Services
- License Plate Recognition
- SIP Services
- Other

TEKControl Cloud
- TEKControl Web Services
- Services and listeners
- Rules engine
- API
- Redundant Application Servers
- Redundant Web Servers
  - Load balancers
- Redundant Databases

Industries
- Commercial Enterprises and High Rises
- Hospitals and Medical Services
- Factories and Manufacturing
- Remote Industrial Water and Chemical Services
- Residential Communities and Multi Family Complexes
- Transportation and Logistics Services

Video Services
- License Plate Recognition
- Cloud Video Streaming/Recording
- Video Analytics
- Live Speak Down Recorded Playback

Sensors
- 40+

Self Service
- Telephone Entry Station with QR/Pin Code
- Visitor Management Kiosk
- Gate Processing
- Logistics Kiosk
- Access Control Proxcard/Barcode/RFID/PIN

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