



 **TEKWAVE Solutions**

TEKWave Kiosk

Visitor Management and Remote Access

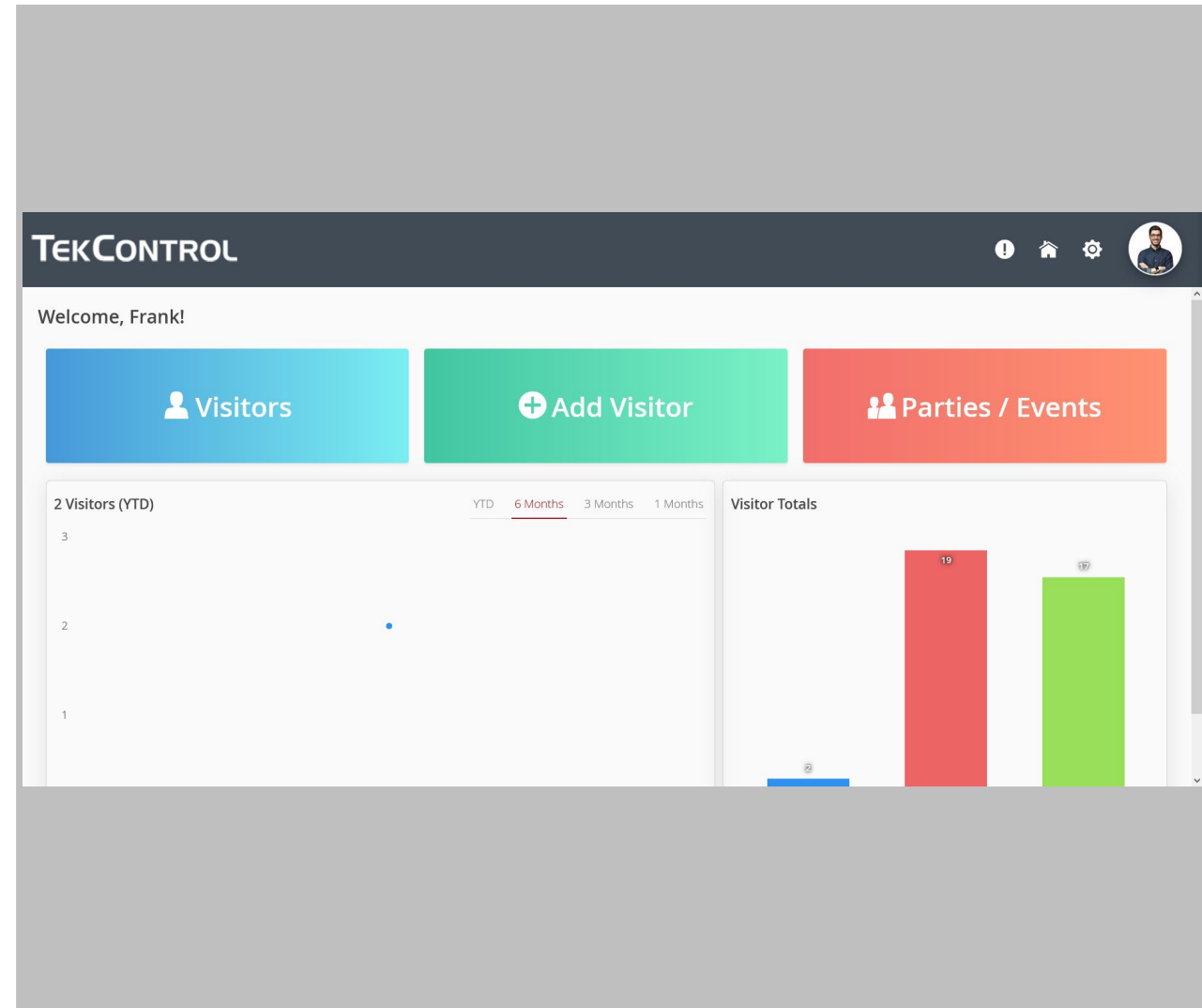
Hardware

- Three options:
 - Desktop
 - Floor stand
 - Wall-mounted
- Front facing camera, speaker, microphone, and mounted QR/barcode scanner
- 17" touchscreen AIO
- Expandable peripherals: thermal camera, printer, etc.

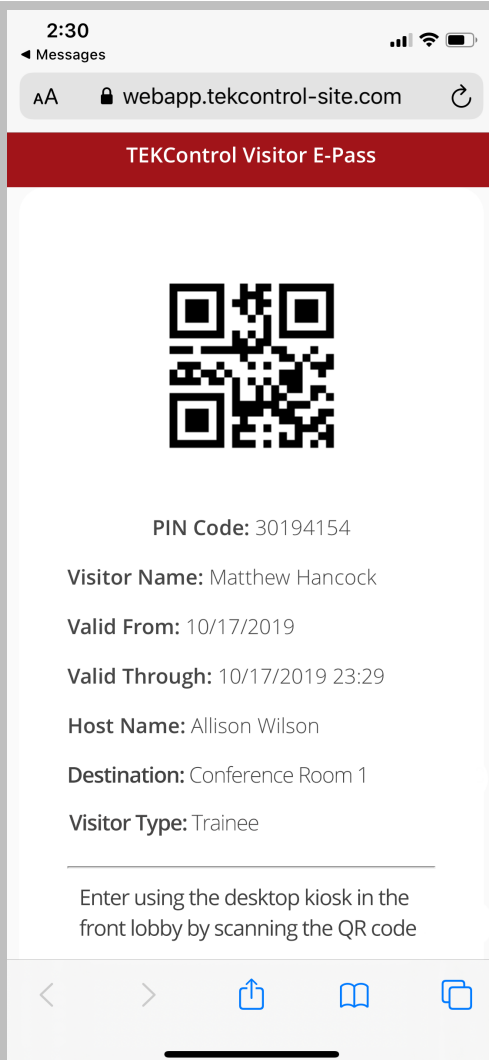


Host Interface

- Employee login to pre-register visitors, send e-pass, or manage profile
- SAML integration enables automatic employee syncing and Single Sign On
- Notifications
 - Visitor arrival
 - Visitor checkout
 - Announcements



E-Pass and Printed Pass



- Visitors can receive an e-pass or printed pass with a QR code or barcode for easy entry
- The e-pass will be texted or email to the visitor
- The physical pass is printed at the kiosk
- This can be used for touchless entry at the kiosk
- If any additional information is needed, it can be captured via smartphone before the e-pass is displayed

Kiosk Interface – Splash Screen

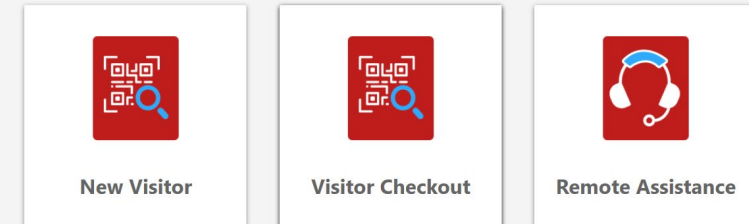


Press Anywhere to Begin
or Scan Below

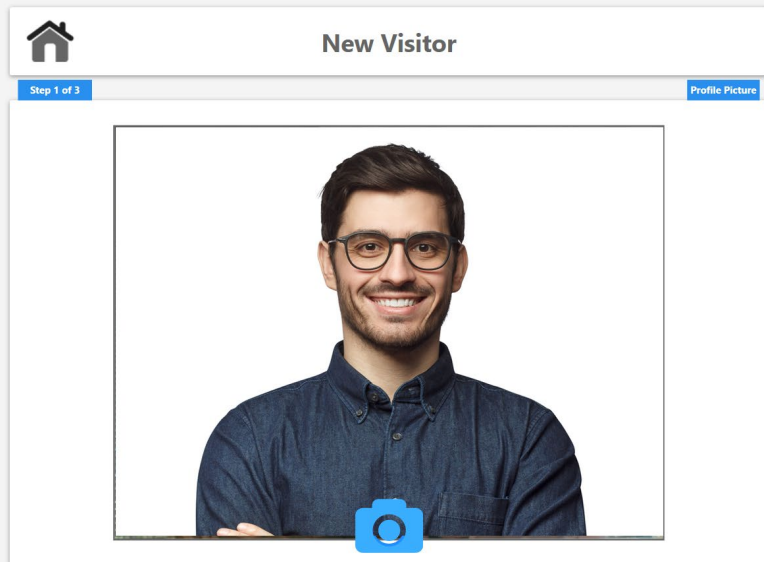
- Customizable splash screen for the kiosk resting interface
- Some clients provide set of instructions
- Can include logo or any other images, words, or graphics

Kiosk Interface – Home Screen

- Latent scanning – scan an e-pass or printed pass at any time
- New visitor adds a new visitor into the facility
- Visitor checkout marks the visitor as off-site
- Remote assistance connects the visitor with a remote receptionist



Kiosk Interface – New Visitor 1



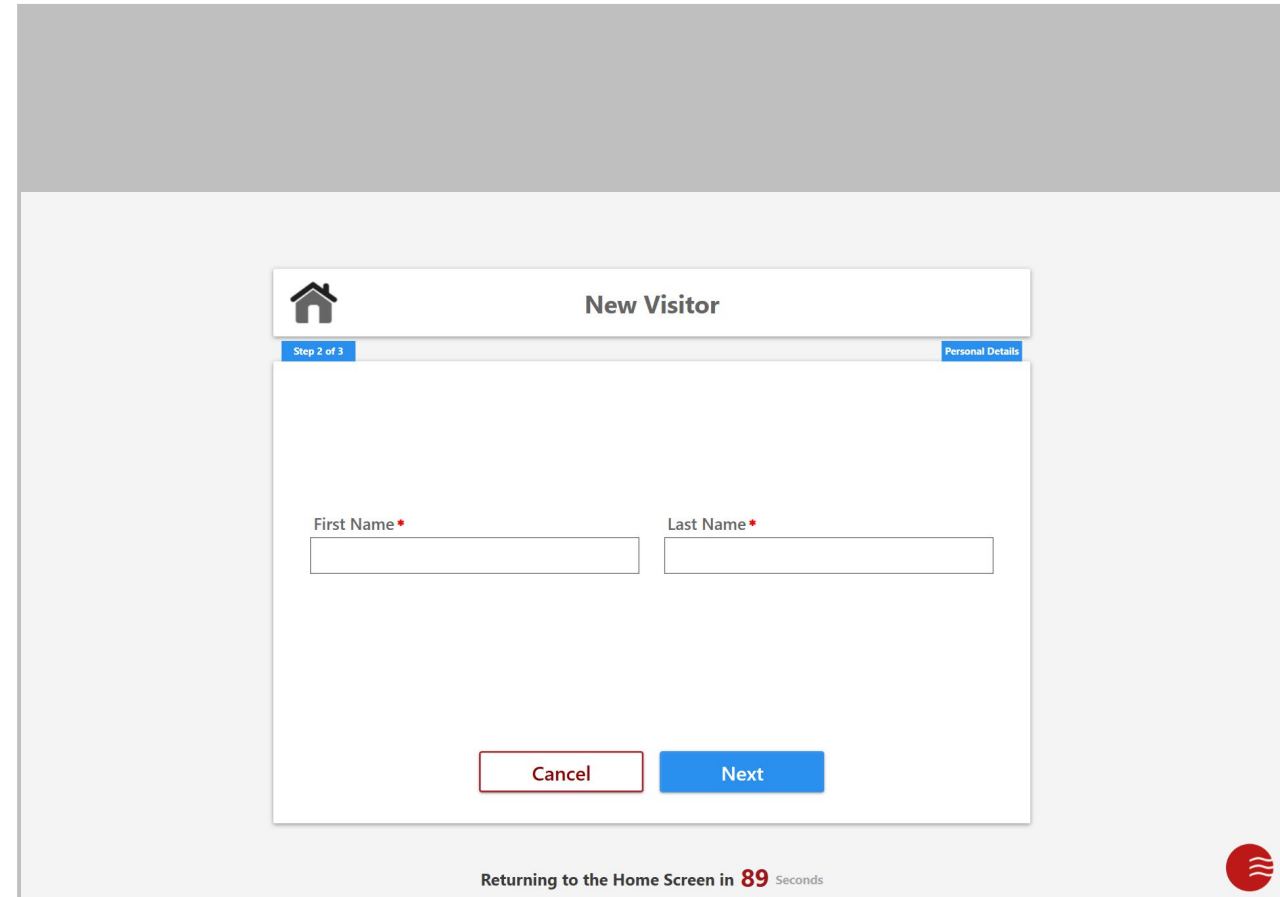
Returning to the Home Screen in 80 Seconds



- When the new visitor button is selected a step-by-step wizard is activated
- This wizard is completely customizable for fields, steps, and actions
- The typical first screen within the wizard activates the front facing camera on the kiosk for a picture capture

Kiosk Interface – New Visitor 2

- After the picture capture, the wizard walks through a customizable set of fields and screens to capture information from the visitor
- These can be configured per location
- COVID questionnaire, contact info, etc.
- The visitor can capture all information via voice-to-text



The screenshot displays a kiosk interface titled "New Visitor". At the top left is a home icon, and at the top right is the title "New Visitor". Below the title, there are two small blue tabs: "Step 2 of 3" on the left and "Personal Details" on the right. The main content area contains two text input fields: "First Name" and "Last Name", both with red asterisks indicating required fields. Below the input fields are two buttons: a red "Cancel" button and a blue "Next" button. At the bottom of the screen, a status bar reads "Returning to the Home Screen in 89 Seconds" with a red circular icon on the right.

Kiosk Interface – New Visitor 3



The screenshot shows a kiosk interface titled "New Visitor" with a home icon on the left. It is labeled "Step 3 of 3" and "Signature". The text reads: "By signing this you agree to terms and conditions of this facility. You are also certifying that you haven't had any flu-like symptoms in the past 14 days." Below this, it says "Please sign below" and shows a handwritten signature on a grey background. At the bottom, there are "Cancel" and "Submit" buttons.

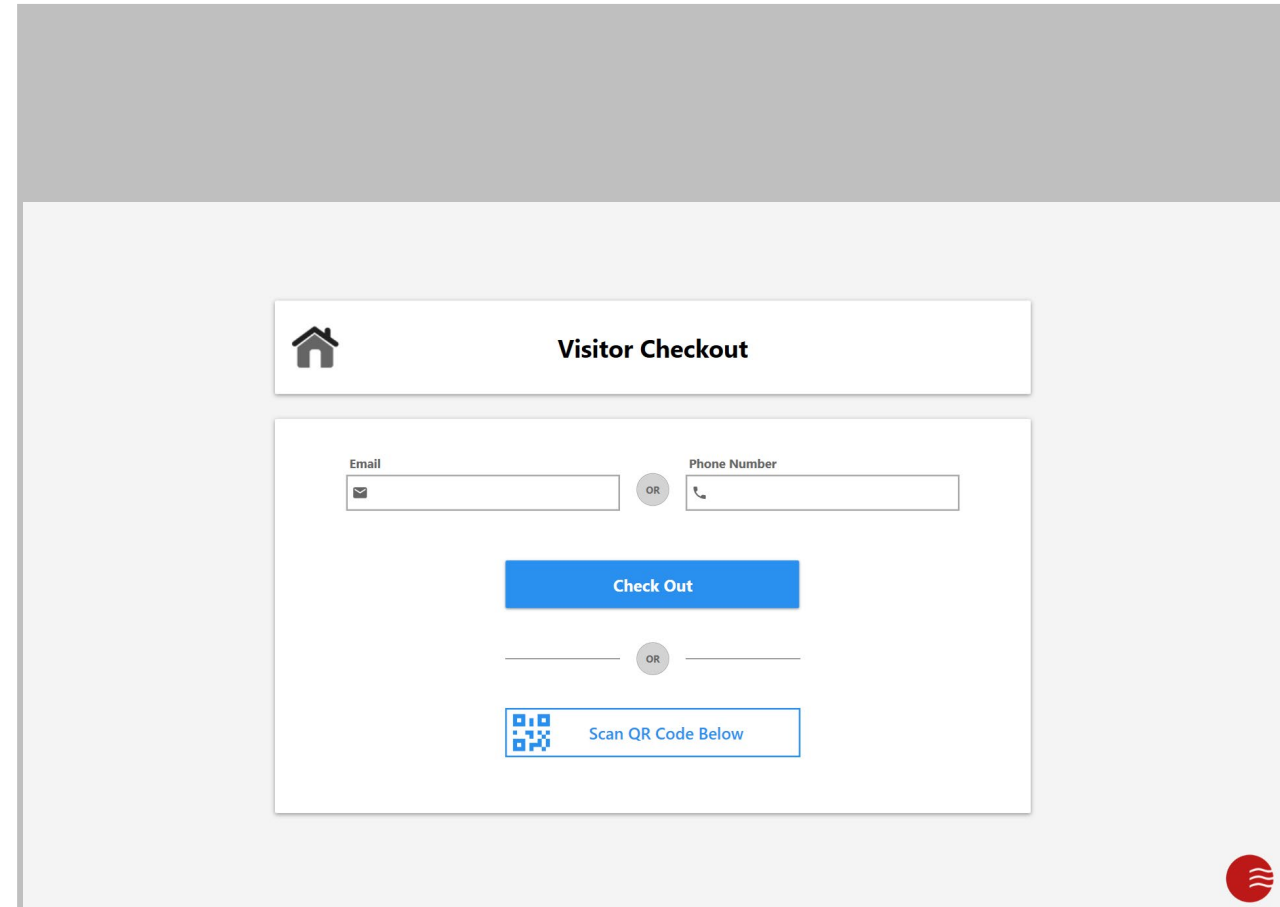
Returning to the Home Screen in 80 Seconds



- Once all the information is captured from the visitor, they can finalize the record by signing and submitting
- On the signature screen, the software can display an NDA, sign disclaimer, etc.
- The signature can also have frequency requirements where the visitor is required to re-sign at a specified interval

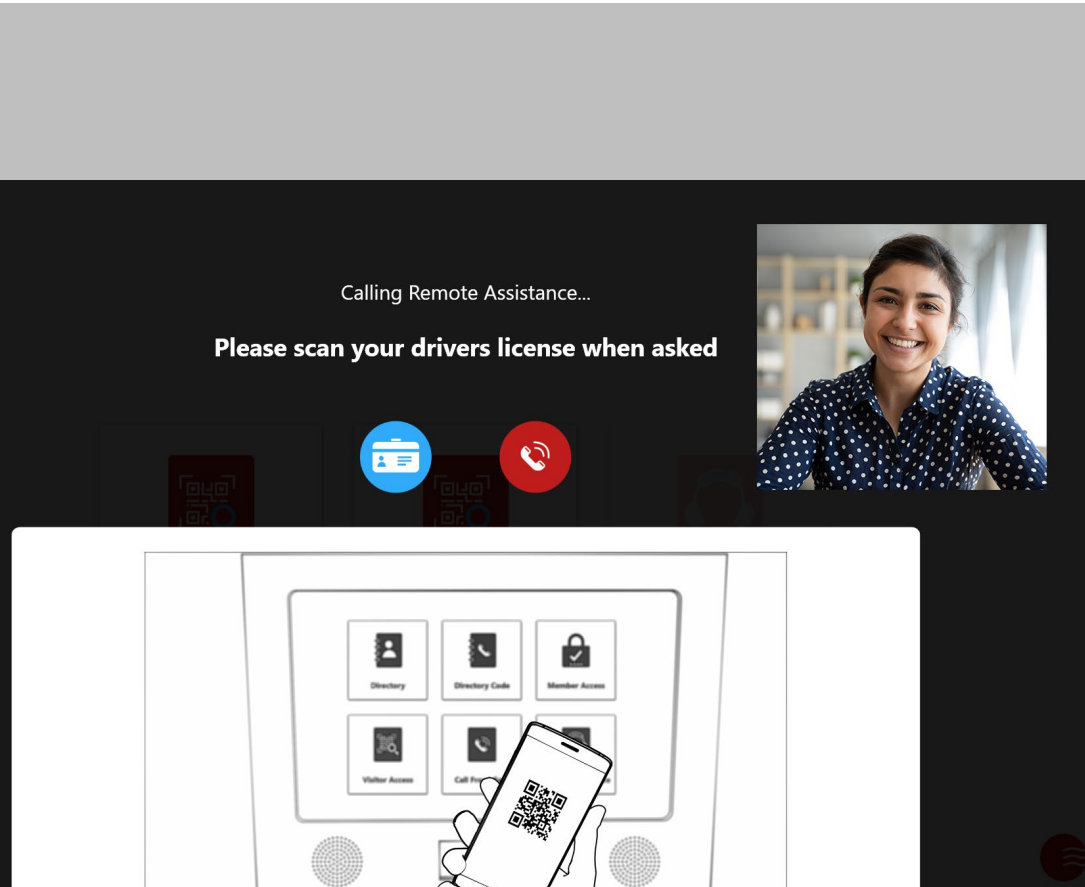
Kiosk Interface – Visitor Checkout

- To checkout, the visitor can enter email, phone number, or scan the e-pass or physical pass
- The software supports touchless exit so the kiosk can accept a scan without the screen being activated at all.



The screenshot displays a kiosk interface titled "Visitor Checkout". At the top left is a home icon. Below the title, there are two input fields: "Email" with an envelope icon and "Phone Number" with a telephone icon, separated by an "OR" button. A blue "Check Out" button is positioned below these fields. Below the "Check Out" button is another "OR" button, followed by a "Scan QR Code Below" button featuring a QR code icon. A small red circular logo with three white horizontal lines is located in the bottom right corner of the interface.

Kiosk Interface – Remote Assistance



- There is also a remote assistance option to activate the speakers, microphone, and camera on the kiosk to dial a remote operating center for additional help
- This remote receptionist can see and talk to the visitor and completely process them remotely
- The visitor doesn't have to do anything for entry

