ETEKWAVE Solutions

Not receiving TEXT notifications for visitors

Not receiving TEXT notifications on Galaxy S21.

- 1. Tap on the messages icon 2. Tap the 3 dots at the top right messages View 3. Tap Settings Settings Contact us 4. Tap Block numbers and messages Notifications Block numbers and messages More settings Emergency alert history
- 5. Tap Blocked Numbers





- a. Make sure (888) 267-6690 is NOT blocked (this is the number our messages are sent from)
- 6. Tap Blocked Messages
 - a. See if any messages are listed